

# Operator

**DevOps Package Name** : CDM - Task Management

This Form was created in order to have an overview and access to configure the Operator.

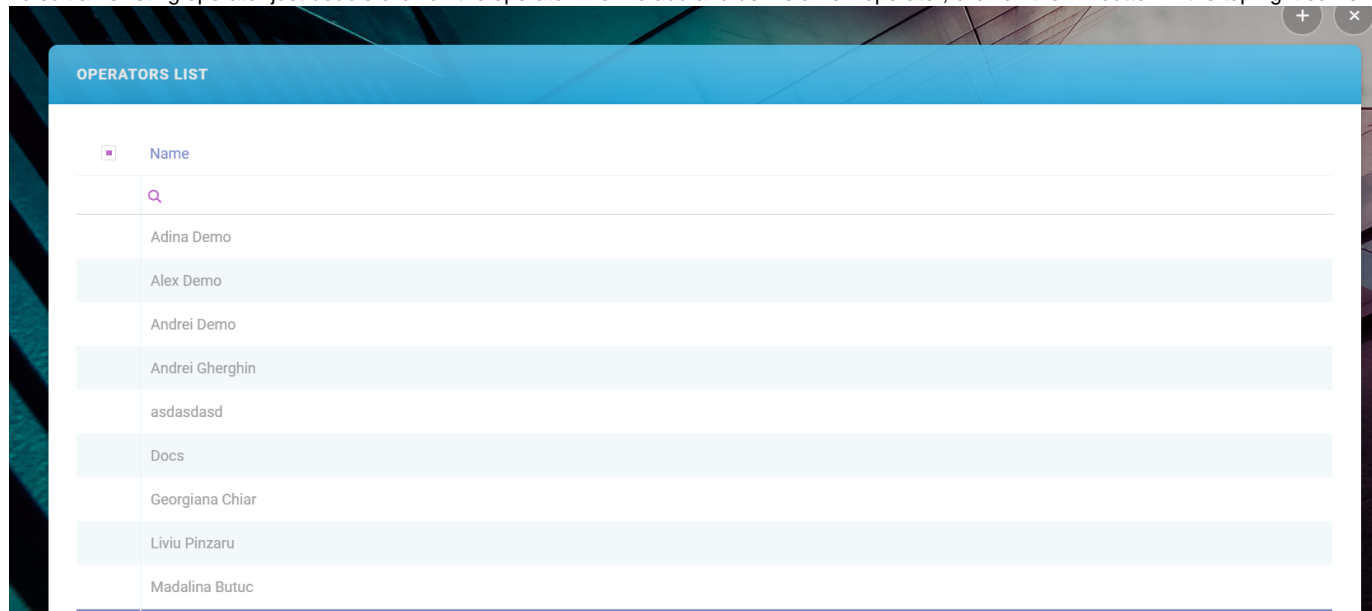
## 1. Prerequisites for using business component

Common Data Model Installed

## 2. Print screens and Business Description and few words for where you can use it

At first, the Operator section will display all the operators available. From this screen you can browse the operator list, edit or add new operators.

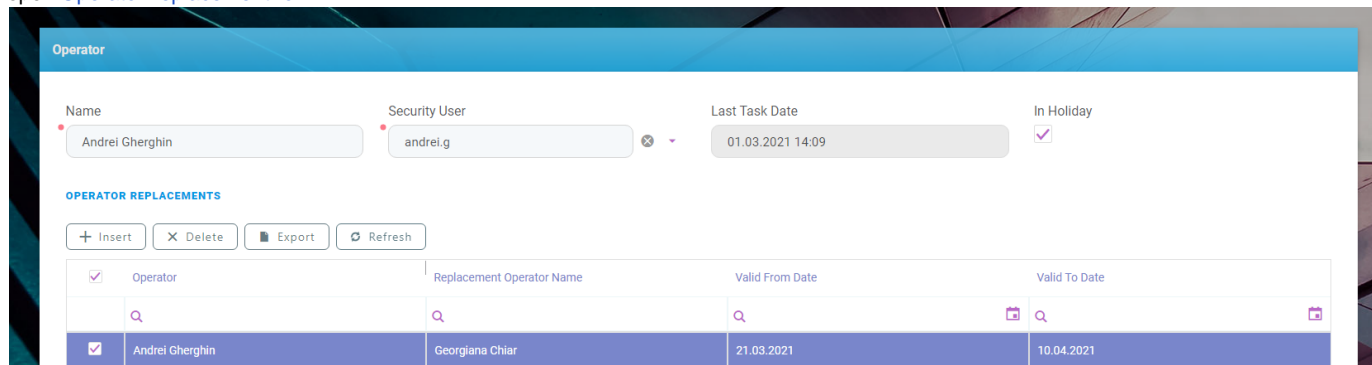
To edit an existing operator just double click on the operator line. To add and define a new operator, click on the “+” button in the top right corner.



The screenshot shows a web application window titled "OPERATORS LIST". It contains a table with a search bar and a list of operators. The table has a single column labeled "Name".

Name
Adina Demo
Alex Demo
Andrei Demo
Andrei Gherghin
asdasdasd
Docs
Georgiana Chiar
Liviu Pinzaru
Madalina Butuc

The grid will display all the replacements operators attached to the same queue and the interval when they are available. On Insert/Edit it will open [OperatorReplacementForm](#)



The screenshot shows a web application window titled "Operator". It contains a form for editing an operator and a table for operator replacements. The form has fields for Name, Security User, Last Task Date, and In Holiday. The table has columns for Operator, Replacement Operator Name, Valid From Date, and Valid To Date.

Operator	Replacement Operator Name	Valid From Date	Valid To Date
Andrei Gherghin	Georgiana Chiar	21.03.2021	10.04.2021

Operator Replacement

Name

Operator

Adina Demo

✕

▼

Queue

Select a value...

▼

Replacement Operator

Select a value...

Profile

Select a value...

▼

Valid From Date

📅

Valid To Date

📅

The following grid will have an entry for each queue where the current operator is attached. On Insert/Edit it will open [OperatorXQueueForm](#)

OPERATORXQUEUE

+ Insert

✕ Delete

📄 Export

🔄 Refresh

<input type="checkbox"/>	Name	Queue	Last Allocation Date	Item Count	Max Active Items	Priority for i
	🔍	🔍	🔍	📅 🔍	🔍	🔍
	Andrei-Mortgage					1

This grid will display all the profiles of the current operator. . On Insert/Edit it will open [ProfileForm](#).

PROFILES

+ Insert existing

✕ Remove existing

<input type="checkbox"/>	Name
	🔍
	Profile1
	Profile3 - CS Default & RiskList - BlackList

3. Steps of the business component

4. Banking Control Panel Parameters used for the business component

None

5. Database model

- FTOS\_CMB\_Operator

6. Libraries used and why

None

7. Server Scripts

FTOS\_CMB\_ChangeOperatorStatusByHoliday

FTOS\_CMB\_OperatorXProfile\_Before\_Delete

8. Stored Procedures

None

9. Filtered fields

None

#### 10. Validations and Actions performed with Field Options

- Last Task Date - Required
- On change, In Holiday checkbox will change Business Status of the Operator. If is set to True, Business Status will be changed to Not Ready Holiday, and the following message will be displayed. If is set to True, Business Status was changed to Not Ready Holiday, if is set to True, Business Status was changed to Not Ready.
- On trying to delete a profile, the FTOS\_CMB\_OperatorXProfile\_Before\_Delete is called and the profile can't be deleted if the operator still has active tasks.

#### 11. Actions called by the component , why and where

None

#### 12. Processors called by the component , why and where

None

#### 13. Validations to go forward

None

#### 14. Actions triggered by Row Double Click

None

#### 15. Style Sheets used and where

None